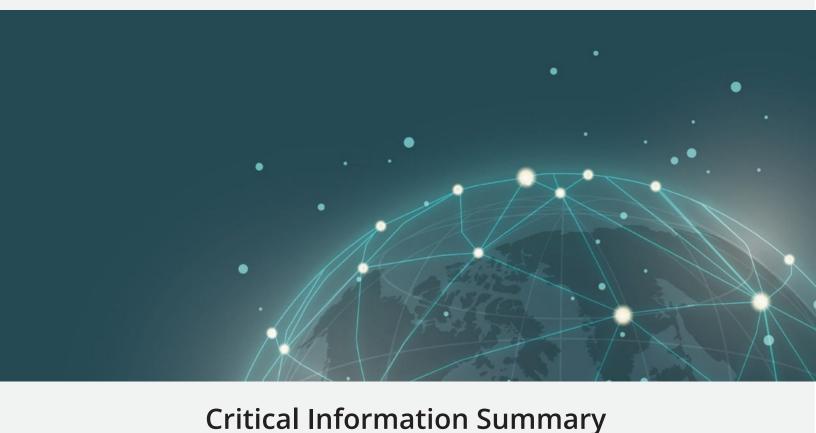




CommsMobile SIM-Only PostPaid Plans

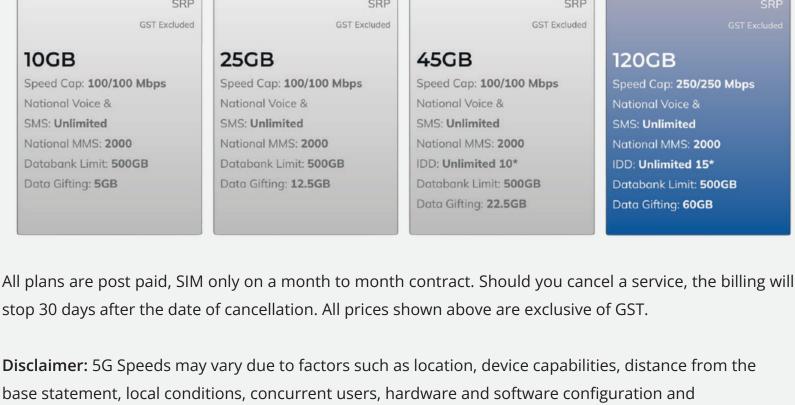


the supplementary enhancements periodically offered for your utilization alongside the plan. Nevertheless, please note that this document does not encompass any exclusive offers or promotions that may be

The following encompasses a comprehensive overview of pertinent details regarding your plan as well as

introduced intermittently. 4G 4G 4G 5 G **CHIHUAHUA** CORGI **GREY HOUND**

\$29.00



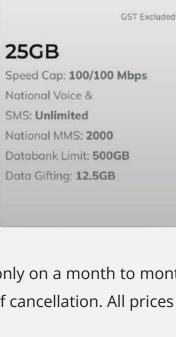
download/upload destination.

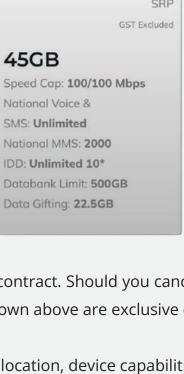
International Outbound Call inclusions

NB – International calling not available in other products.

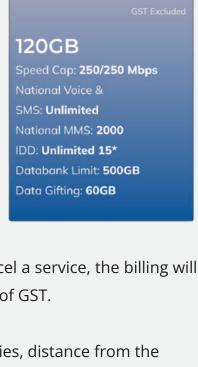
Summary Of Essential Information

\$21.00





\$39.00



63.00

Grey Hound - Unlimited 10 - Destinations are: Canada, China, Germany, Hong Kong, India, Indonesia, New Zealand, South Korea, UK, USA

Great Dane - Unlimited 15 - Destinations are: Bangladesh, Canada, China, Germany, Hong Kong, India,

Indonesia, Ireland, New Zealand, Pakistan, Singapore, South Korea, Thailand, UK, USA

Information about the Service

1GB Data Top Up: This Add on is utilised when the End User's plan exhausts (in priority) their promotional

International Travel Pack 1 Day Bolt on covering 30 Destinations: included Austria, Canada, China, Croatia

Fiji, France, Germany, Greece, Hong Kong, India, Indonesia, Ireland, Italy, Japan, Malaysia, Netherlands, New

Zealand, Philippines, Portugal, Republic of Korea, Singapore, Spain, Sri Lanka, Switzerland, Thailand, Macedonia, (Former Yugoslav Rep), UK, USA, Vanuatu & Vietnam

data, data inclusion, and data bank.

Pricing and key terms are outlined below:

Devices

Add on Services

CommsMobile offers 2 add-on packages.

4G 4G **IGB DATA TOP UP** TRAVEL PACK 12.20 8.00

150MB

Purchase

Mins / 30 Texts

Bolt On/Top Up: Bolt On

Voice & SMS Inclusion: 30

Expiry: Within 1 Day of

GST Excluded

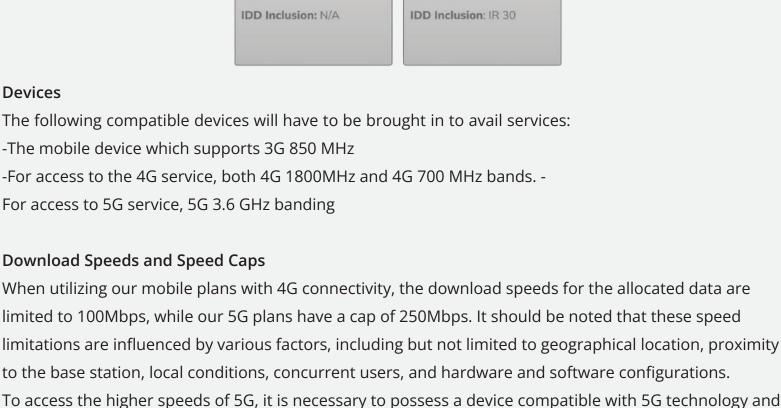
GST Excluded

1GB

Bolt On/Top Up: Top Up

Expiry: As per Underlying

Voice & SMS Inclusion: N/A



be situated within CommMobile's 5G coverage area, which currently encompasses a minimum of 75% of

We acknowledge the significance of consistent and dependable speeds, which is why we exert diligent

Data download and upload speeds. The speed you will experience on your mobile device is limited by

-The topography of your location (for example any obstructions of the line of sight to the base station) -

mind that certain external factors beyond our control may impact your speeds.

efforts to optimize our network for the most optimal user experience. However, it is important to bear in

the Australian population. You can refer to our coverage map available at https://commsmobile.com.au/ to

Factors Influencing your Actual Speeds

Your distance from the base station

many factors such as:

verify the extent of our network coverage.

-The local weather conditions (like extreme heat or heavy rain) -How many other users are accessing the mobile network from the base station at the same time -Whether your device supports the relevant mobile network spectrum bands -The hardware and software configuration on your device -Any speed cap or other restriction applied to your plan

Telstra Wholesale is the business unit in Telstra which sells telecommunications solutions to resellers, who

create products for businesses and consumers in Australia. Telstra Wholesale provides access to the

Telstra Wholesale Mobile Network which is used by leading retailers and resellers to support their

consumers with mobile connectivity plans. These resellers are often called Mobile Virtual Network

This page gives you details of the capabilities and benefits of the Telstra Wholesale Mobile Network.

The Telstra Wholesale Mobile Network coverage area reaches more than 98.8% of the Australian population

When you exceed your data allowance, you will not be allowed to use any more data and you will not be

-Top up your data bank via the CommsMobile portal. If you need a quick data boost, this option is for you.

-Upgrade your plan to one with more data each month. This option is ideal if you require a lot more data,

-Ask a friend or a colleague with a CommsMobile service to gift you some data. With this option, the amount

but not immediately. After upgrading, your new data allowance will kick in for your next payment cycle.

Operators, or MVNOs. The Telstra Wholesale Mobile Network uses parts of Telstra's mobile network.

What is the Telstra Wholesale Mobile Network?

Telstra Wholesale Mobile Network Coverage

*At end June 2024 3G network services will cease.

What happens if I Exceed my Data Allowance?

with 3G*, 4G or 5G and covers more than 1.6m square kilometres of the Australian landmass. The service provides 4G coverage reaching at least 98.7% of the Australian population and at least 75% with 5G.

charged any more. There are three ways to get more data with CommsMobile:

-The destination of your internet browsing session (eg a busy web server).

of data you receive will depend on what your friend can hook you up with. Both a top-up and a gift will be deposited into your data bank pretty quickly. Choosing the best option for you depends on why you need more data and when you need it.

lose any roll over data that you've accumulated.

However, you'll have to pay for it.

Data Rollover Any unused data at the end of your billing cycle will be accrued up to a limit of 500 Gbytes. Anything over the 500 Gbyte cap will be automatically removed from your account. NB if you downgrade your plan, you will lose any accrued data up to the point of changing your plan.

CommsMobile provides the flexibility to modify your plan size once during each monthly payment cycle.

already paid for under the higher data plan for the current month. If you downgrade your plan, you will

As an integral component of your strategy, you possess the capability to bestow data to another

payment cycle. Please note that if you decrease your plan size, there will be no reimbursement for any data

The changes in plan and pricing will be implemented from the beginning of the subsequent monthly

CommsMobile subscriber in increments of 1GB. Moreover, you have the option to retain any remaining data at the conclusion of each month, thereby enabling you to amass supplementary data for prospective utilisation.

Gifting Bundles

Voicemail:

Can I Change my Plan?

CommsMobile provides a personal answering service with a custom greeting for missed calls. You can also receive converted text messages for up to 10-second voicemails. To set up your voice mail, call 141 and follow the prompts. Restrictions on Services: Certain operator types, including satellite numbers, premium numbers, and international numbers outside

of selected add-on destinations, cannot be contacted via calls or texts. CommsMobile's services are

A SIM card fee of \$5.00 + GST is charged at the time of shipment. Upon service activation this amount is

CommsMobile provides the flexibility to modify your plan size once during each monthly payment cycle.

already paid for under the higher data plan for the current month. If you downgrade your plan, you will

Should you decide to cancel your service, you may do so through the CommsMobile website or with your

re-seller. Our standard notice period is 30 days and the service will be billed for 30 days after the date of

payment cycle. Please note that if you decrease your plan size, there will be no reimbursement for any data

The changes in plan and pricing will be implemented from the beginning of the subsequent monthly

credited to your account. The monthly billing for your service will commence from the date of service activation. Automated invoices are generated that may either paid on account or via a direct debit mechanism.

cancellation.

Cost and Billing:

exclusively accessible within Australia.

lose any roll over data that you've accumulated. Supplementary bolt-on packs, such as the International Call and excess data packs will be added to your next invoice in our normal billing cycle.

To find out more, please reach out at: sales@sipsolutions.com.au or call us at 1300 604 124