**EoNBN & EoSD-WAN Application Form**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| [ ]  New Customer [ ]  Existing Customer**Details for New Customer**

|  |  |
| --- | --- |
| Legal Entity: |  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| ABN: |  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Director's Contact details - Name: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Email Address: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Mobile Number: |  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

 |
| Customer Account Name (if existing): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| **Service Required:** [ ]  NBN [ ]  SIP |
| **Service Location Information** |
|

|  |  |
| --- | --- |
| Address: |  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Suburb: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  State: |  \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  Postcode: \_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Site Contact Name:  |  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  Site Contact Phone Number:  |  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Usage Notifications Email Address and or Mobile Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  |
| **Service Details for NBN** |
| **Migration from nbn™ services?** [ ]  Yes [ ]  No |
| **NBN FTTN/B/C** - [ ]  NBN HFC - [ ] NBN FTTP - [ ]  NBN F/WIRELESS - [ ]  NBN FTTC/N  |
| [ ]  New Line ($299) [ ]  Churn |
| [ ]  Sacrifice existing PSTN Line \* Please check for inactive in place service before using line sacrifice. |
| Phone Number (PSTN Line) to sacrifice for NBN FTTN/B/C - LOC I.D: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Connection Plan: [ ]  EoNBN [ ]  EoSD-WAN BC Starter [ ]  EoSD-WAN BC Boost |
| Set up Costs: [ ]  Included EoNBN and EoSD-WAN BC Boost - [ ]  $330 - EoSD-WAN BC Starter |
| Speed Tier:[ ]  n50/20 [ ]  n100/40 |
| Static IPv4 Address (A maximum of 1)**:** [ ]  Yes [ ]  No |
| Contract Term: [ ]  36 Months |
| Router to be Provided (Make/Model): | \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  Upfront: (Inc. GST): | $\_\_ |  Monthly: (Inc. GST): | $ \_\_\_ |
| SIP required? [ ]  Yes [ ]  No |  New or Port Existing? [ ]  New [ ]  Port |
|  Product Required: [ ]  Business SIP [ ]  Fax-to-Email |
| How many SIP Trunks (unique services) are required? |  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| How many channels (current calls) are required per SIP Trunk? | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| How many new In-dials (phone numbers) are required? | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
|  Is CLI Over-stamping required? |  [ ]  Yes [ ]  No – If Yes, Number: \_\_\_\_\_\_\_\_\_\_ |
| Please supply an unreachable overflow number: |  [ ]  Yes [ ]  No – If Yes, Number: \_\_\_\_\_\_\_\_\_\_ |
| Please supply Virtual Fax to Email Address: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| *Notes/Configuration: (For example: 1 SIP Trunk with 5 channels. Call forward/busy/Queueing enabled)*  **­­­­­­**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

 |
| **Numbers to be ported** | **Losing CarrierAccount Number** | **Losing Carrier Name** | **Customer Use** |
|   |   |   |   |
|   |   |   |   |
|   |   |   |   |
|   |   |   |   |
|   |   |   |   |
|   |   |   |   |
|   |   |   |   |

**EoNBN & EoSD-WAN Application Form**

|  |
| --- |
| [ ]  **SIP** |
| Contract Term: [ ]  No Contract [ ]  12 Months [ ]  24 Months [ ]  36 Months |
| **Included Services** | [ ]  **SIP solution**  | **Comments for variations:** |
| Monthly Access Fee |   |   |
| Local Calls |   |   |
| STD/National Calls |   |   |
| Fixed to Mobile |   |   |
| Calls to 13, 1300 and 1800 |   |   |
| International |   |   |
| # of Direct In-dial numbers |   |
| Virtual Fax Service |   |
| NBN Plan Included |   |

**By signing this form, you agree that:**

[ ]  All calls are included but are subject to our Fair Use Policy (FUP) and Acceptable Use Policy (AUP).

[ ]  A complete change in call patterns may necessitate a change to offered call plan.

[ ]  All pricing shown is Inclusive of GST.

[ ]  For nbn™ services, an nbn™ New Development Fee of $299.00 may apply if no copper services are available for FTTC/N connections. A useable analogue number must be provided to be exempt from this charge.

[ ]  Billing will commence for NBN services as soon as they are provisioned as live.

[ ]  It is the customers responsibility to cancel data services no longer required, only AFTER the NBN has been provided and tested.

[ ]  You have provided information on this form which is true and correct.

[ ]  You are the account holder, or you are authorised by the account holder to act on their behalf with regards to this application which may include the transfer of existing services and/or the activation of new services.

[ ]  If you choose to cancel your service or it is disconnected for any reason within the contract term you will be charged an Early Termination Fee (ETF) comprised of your minimum monthly commitment, multiplied by the months remaining in your contract. You must provide 30 days’ written notice to us to disconnect a service.

[ ]  You have read and accept all sections of the above and our Customer Terms, available on our website or via email at any time. All products and services are provided based on your agreement to all the terms and conditions contained above and within Our Customer Terms and Conditions.

**Signature:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Authorised Name (Please Print):** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 **Date:**