**EoNBN & EoSD-WAN Application Form**

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| New Customer  Existing Customer  **Details for New Customer**   |  |  |  | | --- | --- | --- | | Legal Entity: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | ABN: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | Director's Contact details - Name: | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | Email Address: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | Mobile Number: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | |
| Customer Account Name (if existing): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | |
| **Service Required:**  NBN  SIP | | | |
| **Service Location Information** | | | |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | Address: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | | | | | | Suburb: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | State: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | Postcode: \_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | Site Contact Name: | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | Site Contact Phone Number: | | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | Usage Notifications Email Address and or Mobile Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | | | | | | | **Service Details for NBN** | | | | | | | | | | | | | | | **NBN FTTN/B/C** | | | | | | NBN HFC - | | | | | NBN FTTP - | | | | | New Line ($299)  Churn | | | | | |  | | | | | | | | | | Please check for inactive in place service before using line sacrifice. | | | | | | NBN F/WIRELESS - | | | | | | | | | | Sacrifice existing PSTN Line | | | | | |  | | | | | | | | | | Phone Number (PSTN Line) to sacrifice for NBN FTTN/B/C: | | | | | | NBN FTTB - | | | | | NBN FTTC/N - | | | | | LOC I.D \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | |  | | | | | | | | | | Connection Plan Name: | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | Included Data: | | \_\_\_\_ | | | Excess Data (per Gb, Inc GST): | | \_\_\_ | | | Setup Fee (Inc. GST): | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | Monthly Cost (Inc. GST): | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | Static IPv4 Address (A maximum of 1)**:**  Yes  No | | | | | | | | | | | | | | | | Contract Term:  No Contract  12 Months  24 Months  36 Months | | | | | | | | | | | | | | | | Router to be Provided (Make/Model): | | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Upfront (Inc. GST): | | | $ \_\_\_\_ | | Monthly: (Inc. GST): | $ \_\_\_\_\_\_ | | | | SIP required?  Yes  No | | | | | | New or Port Existing?  New  Port | | | | | | | | | Product Required:  Business SIP  Fax-to-Email | | | | | | | | | How many SIP Trunks (unique services) are required? | | | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | How many channels (current calls) are required per SIP Trunk? | | | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | How many new In-dials (phone numbers) are required? | | | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | Is CLI Over-stamping required? | | | | | | Yes  No – If Yes, Number: \_\_\_\_\_\_\_\_\_\_ | | | | | | | | | Please supply an unreachable overflow number: | | | | | | Yes  No – If Yes, Number: \_\_\_\_\_\_\_\_\_\_ | | | | | | | | | Please supply Virtual Fax to Email Address: | | | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | *Notes/Configuration: (For example: 1 SIP Trunk with 5 channels. Call forward/busy/Queueing enabled)*  **­­­­­­**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | | | | | | | | | |
| **Numbers to be ported** | **Losing Carrier Account Number** | **Losing Carrier Name** | **Customer Use** |
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**EoNBN & EoSD-WAN Application Form**

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| **SIP** | | |
| Contract Term:  No Contract  12 Months  24 Months  36 Months | | |
| **Included Services** | **SIP solution** | **Comments for variations:** |
| Monthly Access Fee |  |  |
| Local Calls |  |  |
| STD/National Calls |  |  |
| Fixed to Mobile |  |  |
| Calls to 13, 1300 and 1800 |  |  |
| International |  |  |
| # of Direct In-dial numbers |  | |
| Virtual Fax Service |  | |
| NBN Plan Included |  | |

**By signing this form, you agree that:**

All calls are included but are subject to our Fair Use Policy (FUP) and Acceptable Use Policy (AUP).

A complete change in call patterns may necessitate a change to offered call plan.

All pricing shown is Inclusive of GST.

For nbn™ services, an nbn™ New Development Fee of $299.00 may apply if no copper services are available for FTTC/N connections. A useable analogue number must be provided to be exempt from this charge.

Billing will commence for NBN services as soon as they are provisioned as live.

It is the customers responsibility to cancel data services no longer required, only AFTER the NBN has been provided and tested.

You have provided information on this form which is true and correct.

You are the account holder, or you are authorised by the account holder to act on their behalf with regards to this application which may include the transfer of existing services and/or the activation of new services.

If you choose to cancel your service or it is disconnected for any reason within the contract term you will be charged an Early Termination Fee (ETF) comprised of your minimum monthly commitment, multiplied by the months remaining in your contract. You must provide 30 days’ written notice to us to disconnect a service.

You have read and accept all sections of the above and our Customer Terms, available on our website or via email at any time. All products and services are provided based on your agreement to all the terms and conditions contained above and within Our Customer Terms and Conditions.

**Signature:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Authorised Name (Please Print):** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Date:**